



## Shipping information, rates and times

We use both standard and refrigerated shipping to transport our cheese.

With standard shipping, we transport our Anacabert cheeses using unique plastic-free, isothermal packaging. The insulation is made using recycled paper and is 100% recyclable. The ice gel is reusable, biodegradable and may be disposed of by pouring it down the drain. The outer packaging is made of recyclable paper.

We do our best, but we cannot guarantee that your package will arrive at the right temperature.

To avoid possible spoilage, you may request **refrigerated shipping (only in Italy)** by sending us an email at [info@fattoriatriboli.it](mailto:info@fattoriatriboli.it) or calling us at **+39 3664347672** before ordering. Refrigerated shipping is highly recommended because it ensures that the product is constantly refrigerated. Customers are responsible for the cost of refrigerated shipping.

Refrigerated shipping rates (including VAT):

- 29 € >> Tuscany, Umbria, Marche, Lazio, Abruzzo
- 56 € >> Sicily and Sardinia
- 35 € >> All other Italian regions

We prefer to ship perishable products no later than **Wednesday** to avoid any risk that they might end up spending the weekend in the shipping warehouse. For this reason, orders made from Wednesday to Sunday will be sent the following Monday.